



Platform Support Matrix for Novell Service Desk 7.0

Windows Servers:

- Windows Server 2008 SP1/SP2 64-bit (Enterprise and Standard editions)
- Windows Server 2008 R2/R2 SP1 64-bit (Enterprise and Standard editions)

Linux Servers:

- Red Hat Enterprise Linux 6.0/6.1/6.2 64-bit
- SUSE Linux Enterprise Server (SLES 11) SP1/SP2 64-bit

Databases:

- Microsoft SQL Server 2008 SP3, 2008 R2 SP1 and higher
- MySQL v5.0 to v5.6
- Oracle 11g R1/R2
- PostgreSQL v8.3 to v9.1

Note: The Sybase Anywhere database is not supported for Novell Service Desk. However, Asset Management Import Export (AMIE) from ZENworks Sybase Anywhere database is supported.