ZENworks Reporting 6.2.1

July 2017

MICRO FOCUS®

The information in this Readme pertains to the ZENworks Reporting 6.2.1 release.

1 Platform Support

Item	Requirements
Processor	Speed:2.0 GHz
	For optimum results we recommend at least a 2.5 GHz multi-core processor
	Multi-core processor 4 to 8
	Type: Server-class CPU such as AMD64 dual core or Intel EM64T dual core or faster
RAM	4 GB minimum; 8 GB and above recommended
Disk Space	60 GB minimum
	Additional hard disk 10 GB minimum; 15 GB and above recommended
Supported Hypervisors	Primary server software can be installed in the following virtual machine environments:
	◆ VMware Workstation 6.5
	◆ VMware ESXi 5.x and 6.x
	◆ Microsoft Hyper-V Server Windows 2012, 2012 R2, and 2016
	◆ XEN on SLES 12 and the support packs
	Deployment of ZENworks Virtual Appliance is not supported on:
	◆ Citrix XenServer 5.x, 6.2 and 6.5
	◆ XEN on SLES 11 SP4 and the support packs
Web Browser	The following web browsers are supported:
	◆ Internet Explorer version 11
	◆ Firefox ESR version 38.5 and 45.5
	◆ Firefox version 50 onwards (including any patches)

2 What's New

For information about the new features in ZENworks Reporting 6.2.1, see *ZENworks What's New Reference*.

3 Known Issues

This section contains information about issues that might occur while you work with ZENworks Reporting:

3.1 The Scheduled, Scheduled by me and Not Scheduled options do not work as expected

When you click the Scheduled, Scheduled by me or Not Scheduled options that are available in the Filters panel an error message is displayed.

Workaround: To view the reports:

1 Click **View** > **Repository**.
2 In the Filters panel, click **Any schedule**.

3.2 In the Bundle Domain, Bundle User Assignment data will not be displayed

In the new bundle domain, Bundle User Assignment data will not be displayed. You can view only the Bundle Device Assignment data.

Workaround: None.

3.3 Ad Hoc view report with more than five columns using the default template does not display as expected

If you create an Ad Hoc view report with more than five columns by using the default template, then the report does not display as expected.

Solution: If the number of columns are more than five, then create an Ad Hoc view report by using the Landscape template.

3.4 Exported files from ZENworks Reporting 5.6.1 cannot be imported through UI in ZENworks Reporting 6.2.1

Exported zip files from ZENworks Reporting 5.6.1 cannot be imported through UI in ZENworks Reporting 6.2.1.

Solution: To import the ZENworks Reporting exported file in ZENworks Reporting 6.2.1 use the CLI method. For information about CLI method, see *Managing the Import Settings* in *ZENworks Reporting System Reference* Guide.

However import and export (**Manage** > **Server Settings** > **Settings**) work in the UI method for the same ZENworks Reporting release version.

3.5 If you are using VMware ESXi 6.x then the blue screen might be displayed

If you are using VMware ESXi 6.x for ZENworks Reporting, while configuring the appliance, if you have not added a hard disk after deployment, then the blue screen might be displayed.

Workaround: Re-deploy the ZENworks Reporting appliance and ensure that the second disk is attached before you power on the appliance.

3.6 If you are using VMware ESXi 6.x then the login screen might be displayed

If you are using VMware ESXi 6.x for ZENworks Reporting, while configuring the appliance, if you have not added a hard disk after deployment, then login screen might be displayed in the console.

Workaround: Specify the **Username** as `root`, **Password** as `linux` and continue. The earlier configured IP is displayed and you can continue with the ZENworks Reporting configuration.

3.7 While configuring ZENworks Reporting if you click Cancel then the `NumberFormatException` error might be displayed

While configuring ZENworks Reporting in the wizard, if you click **Cancel**, then the `NumberFormatException` error might be displayed.

Workaround: Before configuring ZENworks Reporting again, logout and login.

4 Additional Documentation

This Readme lists the issues specific to ZENworks Reporting 6.2.1. For all other ZENworks documentation, see the *ZENworks documentation website* (https://www.novell.com/documentation/zenworks2017/).

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