Endpoint Security Migration Guide

ZENworks® 11 Support Pack 2

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About This Guide

The *ZENworks 11 SP2 Endpoint Security Migration Guide* provides information to help you migrate from ZENworks Endpoint Security Management 3.5 or 4.1.

- Chapter 1, “Migration,” on page 7

Audience

This guide is intended for ZENworks administrators who need to migrate from version 3.5 or 4.1 of ZENworks Endpoint Security Management to version 11 SP2.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation.

Additional Documentation

ZENworks Endpoint Security Management is supported by other documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the ZENworks 11 SP2 documentation Web site (http://www.novell.com/documentation/zenworks11).

1 Migration

ZENworks 11 Endpoint Security Management utilizes a different server, client, and datastore architecture than the 3.5 and 4.1 versions. In addition, security policy structure has changed significantly. There is no migration path for version 3.5/4.1 data to version 11.

In order to keep your devices protected while moving from your current version to ZENworks 11, we recommend the following approach:

1. Install and configure your ZENworks 11 Servers. For instructions, see the *ZENworks 11 SP2 Server Installation Guide*.

   At this point, only create your ZENworks Server infrastructure. Do not deploy the ZENworks 11 Adaptive Agent to devices that have the ZENworks 3.5/4.1 Endpoint Security Client installed.

2. In the ZENworks 11 Control Center, recreate your 3.5/4.1 security policies as ZENworks 11 security policies. For instructions, see the *ZENworks 11 SP2 Endpoint Security Policies Reference*.

3. Uninstall the ZENworks 3.5/4.1 Endpoint Security Client from devices that you want to move to ZENworks 11.

   It is important to follow the recommended practice for uninstalling the client, including moving all encrypted files from Safe Harbor folders and encrypted removable storage devices to non-encrypted folders so that the files are decrypted. For detailed instructions, see "Uninstalling the Security Client" (http://www.novell.com/documentation/zesm41/zesm_admin/data/bnnqymk.html) in the *ZENworks Endpoint Security Management 4.1 Administration Guide*.

4. Install the ZENworks 11 Adaptive Agent.

   The ZENworks 11 Adaptive Agent is used with all ZENworks 11 products. It registers the device with the ZENworks Management Zone and performs other common tasks.

   In addition, the ZENworks 11 Endpoint Security Agent is installed with the Adaptive Agent. The Endpoint Security Agent performs the functions that were performed by the 3.5/4.1 Security Client. For installation instructions, see "ZENworks Adaptive Agent Deployment" in the *ZENworks 11 SP2 Administration Quick Start*.

5. In the ZENworks 11 Control Center, assign security policies to devices. For instructions, see the *ZENworks 11 SP2 Endpoint Security Policies Reference*.

6. Have users encrypt files again by moving them back to their new Safe Harbor folders (created by the new ZENworks 11 security policies) and encrypted removable storage devices.