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AdminStudio 9.0 ZENworks Edition Installation Guide

Version 9.0

AdminStudio 9.0 ZENworks Edition Installation Guide

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April 2008

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1

AdminStudio 9.0 ZENworks Edition Installation Guide

Congratulations on choosing AdminStudio, the premier solution for preparing reliable, manageable applications and patches for enterprise use. Using AdminStudio to standardize the way you package, test, distribute, and manage your applications ensures higher quality software deployments that save you time and lower TCO.

From large corporations managing hundreds of applications to small companies looking for a simple way to migrate software to the Windows Installer (MSI) standard, AdminStudio makes it easy for any organization to maintain reliable software.

- **Migrating Applications to Windows Installer**—AdminStudio's automated, intelligent tools make it easy to quickly convert any application to MSI and take advantage of cost-saving benefits such as self-healing, rollback, and install-on-demand.
- **Centrally Managing Resources and Packaging Projects**—Besides powerful software packaging technology, enterprises looking to standardize packaging across their organization need centralized management tools. AdminStudio has the enterprise-class functionality organizations need to effectively manage all the people, projects, and data involved in the packaging process.

Information about installing the AdminStudio ZENworks Edition is presented in the following sections:

Table 1-1 • Installing AdminStudio 9.0 ZENworks Edition

Topic	Content
AdminStudio 9.0 ZENworks Edition System Requirements	Lists the hardware and software requirements for the components of the AdminStudio client tools.
Installing AdminStudio 9.0 ZENworks Edition	Describes the AdminStudio client tools, explains how to install AdminStudio ZENworks Edition.
Activating Your Product	Explains how to activate your AdminStudio serial number, and provides activation troubleshooting information.

Table 1-1 • Installing AdminStudio 9.0 ZENworks Edition

Topic	Content
Upgrading Your Product Edition	Explains how to use AdminStudio's built-in upgrade capability to activate features in a higher Edition without re-installing the application.
Evaluating AdminStudio	Explains how to evaluate the AdminStudio Enterprise Edition client tools and the AdminStudio Enterprise Server Web tools, and also how to activate your product after purchasing a serial number.

AdminStudio Editions

AdminStudio enables systems administrators to rapidly prepare error-free applications that deploy seamlessly into any enterprise environment through a structured process built on application management best practices.

- Edition Comparison
- About ZENworks Edition

Edition Comparison

To meet the needs of organization of every size, AdminStudio is available in the following editions.

Table 1-2 • AdminStudio Editions

Edition	Description
ZENworks	ZENworks Edition the following AdminStudio tools: • Repackager • Tuner • Distribution Wizard (Customized for ZENworks) ***Note*** • *For more information, see About ZENworks Edition.*
Standard	Standard Edition provides basic repackaging and editing capabilities. Standard Edition includes: • Repackager • InstallShield Editor • Application Isolation Wizard • Tuner • FLEXwrap • Distribution Wizard (Full)

Table 1-2 • AdminStudio Editions (cont.)

Edition	Description
Professional	The Professional Edition is designed for professional packagers. It includes application management, testing, and conflict resolution tools, as well as additional distribution options. Professional Edition includes all of the Standard Edition tools plus: • Application Manager • ConflictSolver • QualityMonitor • Predeployment Test • OS Snapshot Wizard • Configuration Manager Web Console Documentation on features that are only available in AdminStudio Professional and Enterprise Editions include the following note: ***Edition*** • *This feature is included with AdminStudio Professional and Enterprise Editions.*
Enterprise	The Enterprise Edition is the enterprise-class solution. It includes Web-based server access with additional security, reporting, and automation tools. Enterprise Edition includes all Professional Edition tools plus: • PackageExpert • OS Security Patch Wizard • Security Console • Job Manager • Report Center • Software Repository Documentation on features that are only available in AdminStudio Enterprise Edition include the following note: ***Edition*** • *This feature is included with AdminStudio Enterprise Edition.*

Table 1-2 • AdminStudio Editions (cont.)

Edition	Description
Virtualization Pack for Enterprise Edition	AdminStudio offers a Virtualization Pack that includes Citrix and ThinApp virtualization support. The following additional components are available: • InstallShield Citrix Assistant • InstallShield ThinApp Assistant • Repackager Windows Installer Converter Documentation on these features include the following note: ***Edition*** • *This feature is included in the AdminStudio Virtualization Pack.*

Comparison Chart

Here is a breakdown of the AdminStudio client tools, listed by Edition:

Table 1-3 • AdminStudio Client Tools, By Edition

Tool	ZENworks	Standard	Professional	Enterprise	Virtualization Pack
Repackager	✓	✓	✓	✓	
Tuner	✓	✓	✓	✓	
Distribution Wizard (Customized for ZENworks)	✓	✓	✓	✓	
Distribution Wizard (Full)		✓	✓	✓	
FLEXwrap Assistant		✓	✓	✓	
Application Isolation Wizard		✓	✓	✓	
Application Manager			✓	✓	

Table 1-3 • AdminStudio Client Tools, By Edition (cont.)

Tool	ZENworks	Standard	Professional	Enterprise	Virtualization Pack
ConflictSolver			✓	✓	
QualityMonitor			✓	✓	
Configuration Manager Web Console			✓	✓	
Predeployment Test			✓	✓	
PackageExpert				✓	
OS Security Patch Wizard				✓	
InstallShield Editor Citrix Assistant					✓
InstallShield Editor Thinstall Assistant					✓
Windows Installer Converter					✓

Note • *For information on installing the AdminStudio Enterprise Server and the AdminStudio Enterprise tools (Security Console, Job Manager and Report Center), see the AdminStudio Web Server Installation Guide, which is available on the Acresso Downloads site.*

Note • *If you originally purchased AdminStudio Standard or Professional Edition, or if you are using a Limited Edition, and want to upgrade to a higher Edition, an upgrade feature has been built-in to AdminStudio that allows you to activate features in a higher Edition without re-installing the application. For more information, see* *Upgrading Your Product Edition**.*

About ZENworks Edition

The AdminStudio ZENworks Edition includes the following AdminStudio Tools:

Table 1-4 • AdminStudio ZENworks Edition Features

Tool	Description
Repackager	Repackage and convert Novell ZENworks projects (.axt/.aot) into Windows Installer packages. Full Repackager functionality is provided, except for InstallScript MSI Conversion. ***Edition*** • *InstallScript MSI Conversion is available in AdminStudio Standard, Professional, and Enterprise Editions.*
Distribution Wizard	Fully functional version customized for the ZENworks Edition.
Tuner	Full functionality. You can use it to quickly create transforms (.mst), including Response File transforms, to customize software already in the Windows Installer format and automatically validate that any changes conform to Microsoft guidelines.
Process Assistant	Tuner is used in the Customize Step of the Process Assistant instead of InstallShield Editor. ***Edition*** • *InstallShield Editor is included in AdminStudio Standard, Professional, and Enterprise Editions.*

Also, AdminStudio ZENworks Edition has several more differences from other AdminStudio Editions:

- **Restricted Application Catalog access**—ZENworks Edition users cannot create a new Application Catalog or connect to any other Application Catalog except `sample.mdb`, the catalog shipped with AdminStudio for use in limited editions.
- **Projects and Workflow Templates** functionality is not included.

Contacting Acresso Software

You may contact us from anywhere in the world by visiting the Acresso Web site at:

`http://www.acresso.com/company.htm`

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AdminStudio 9.0 ZENworks Edition System Requirements

Before installing the AdminStudio ZENworks Edition, review the following hardware and software requirements:

- ZENworks Edition Requirement: Connection to a ZENworks Server
- Hardware and Software Requirements

ZENworks Edition Requirement: Connection to a ZENworks Server

AdminStudio ZENworks Edition has two special requirements:

- To use AdminStudio ZENworks Edition, you must be able to connect to a ZENworks Server. The first time you launch one of the AdminStudio tools, you will be prompted to enter the login credentials to a ZENworks Server. After you successfully connect to that server, you will not be required to enter this information again.
- Also, your license for AdminStudio ZENworks Edition allows only one activation per management zone per user. To obtain licenses for AdminStudio, contact an Acresso sales person.

Hardware and Software Requirements

The recommended system configuration for a machine running AdminStudio ZENworks Edition is:

Table 2-1 • AdminStudio Client Tool Machine Requirements

Category	Description
Processor	1 GHz 32-bit (x86) or greater
RAM	256 MB or greater (512 MB preferred)
Hard Disk	1.1 GB
Display	Designed for XGA at 1024 x 768 resolution or higher
Operating System	Windows XP (SP1 or later is recommended), Windows Vista, Windows 2000 SP3 or later, or Windows Server.
Browser	Microsoft Internet Explorer 5.5 or later
Privileges	Administrative privileges on the system

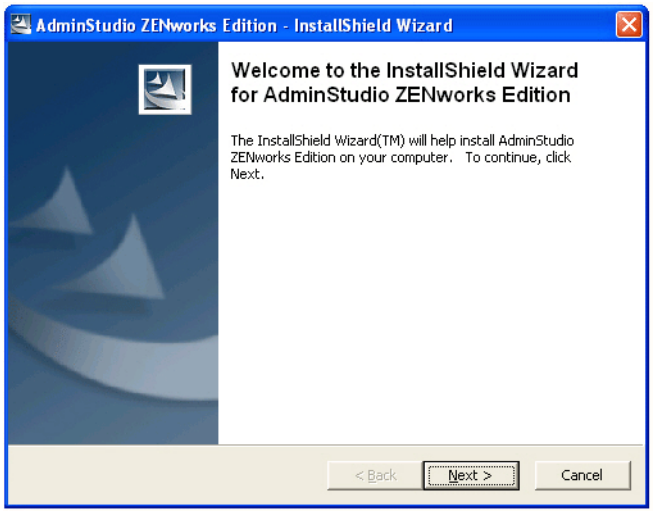
3

Installing AdminStudio 9.0 ZENworks Edition

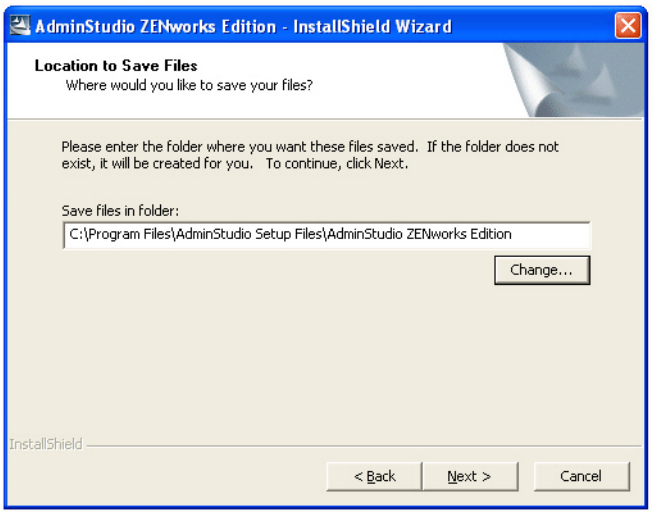
To install AdminStudio ZENworks Edition, perform the following steps.

Task: ***To install AdminStudio ZENworks Edition:***

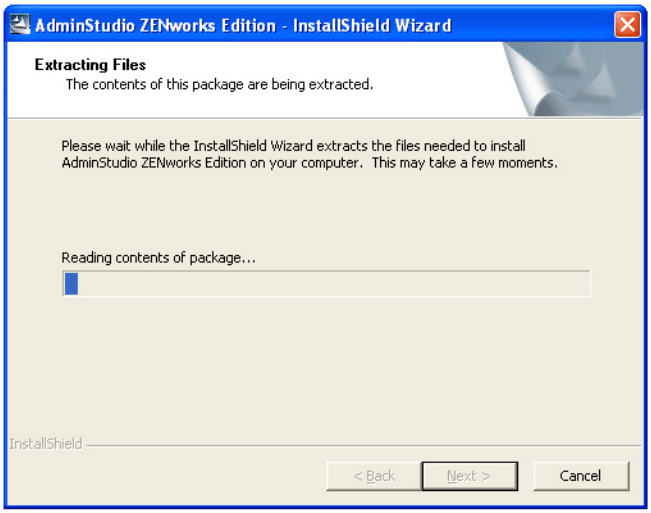
1. Launch the AdminStudio ZENworks Edition installation program. The InstallShield Wizard opens.



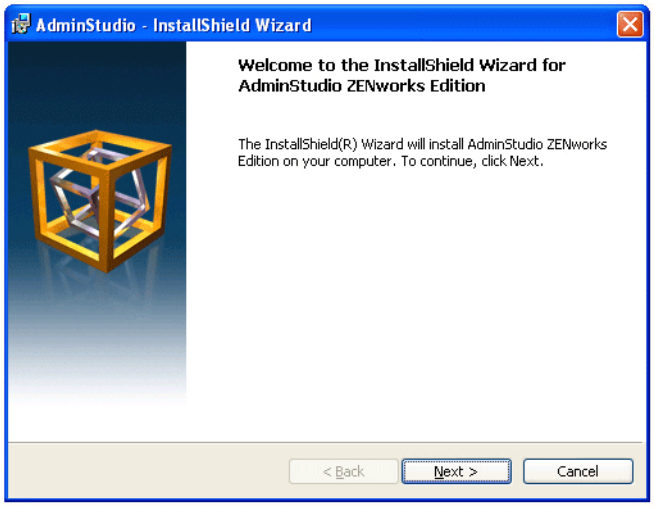
2. Click **Next**. The **Location to Save Files** panel opens.



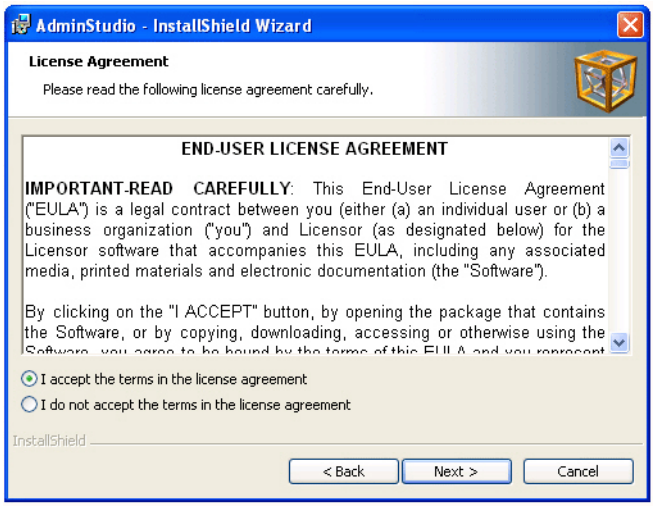
3. Select a folder where you would like the installation files saved, or accept the default location, and click **Next**. The **Extracting Files** panel opens.



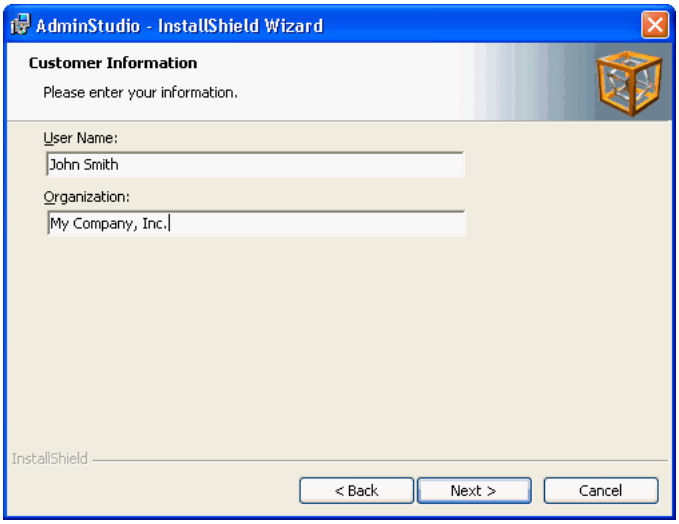
When extraction is complete, the **Welcome** panel opens.



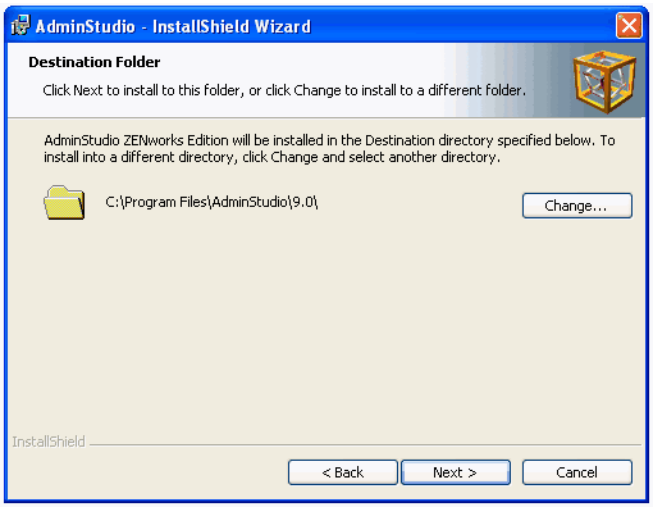
4. Click **Next**. The **License Agreement** panel opens.



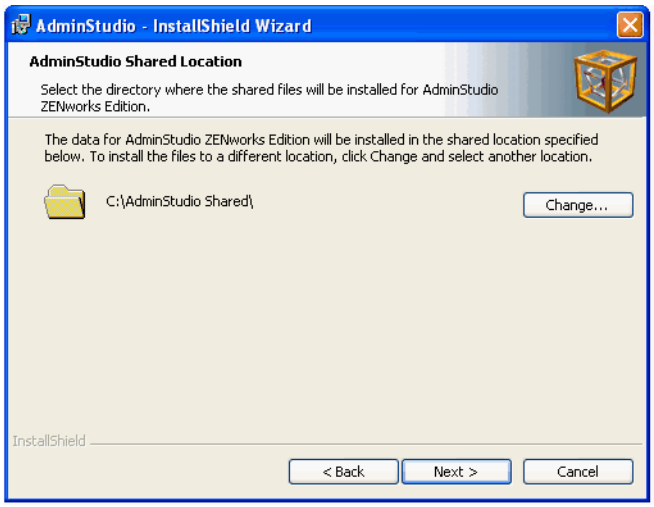
5. Select the **I accept the terms in the license agreement** option and click **Next**. The **Customer Information** panel opens.



6. Enter a **User Name** and **Organization** name to identify this installation of AdminStudio, and click **Next** to continue. The **Destination Folder** panel opens.

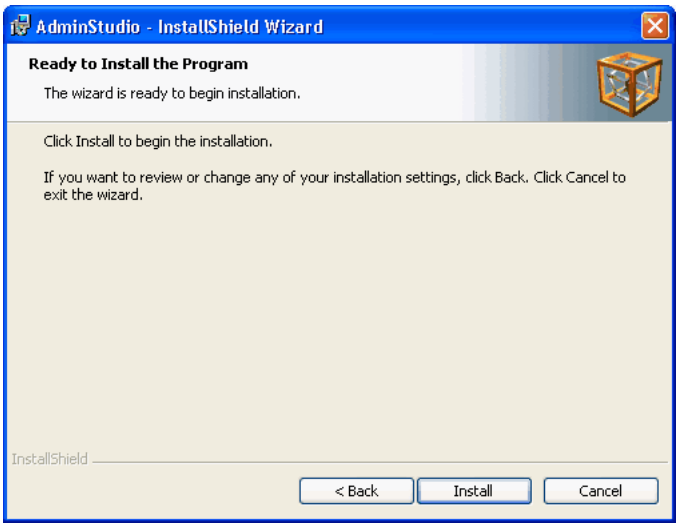


7. If you want to install AdminStudio in the specified directory, click **Next**. If you want to select a different directory, click **Change**, select a new directory, and then click **Next**. The **AdminStudio Shared Location** panel opens.



The `AdminStudio Shared` directory contains shared information for repackaging and conflict identification, and other AdminStudio functions. If you are working in a team environment, the `AdminStudio Shared` directory should be set to a centralized network location, accessible by all AdminStudio users at your organization, rather than on your local machine.

8. Specify the location of your organization's `AdminStudio Shared` directory, and click **Next**. The **Ready to Install the Program** panel opens.



9. Click **Install** to begin the installation process. When installation is complete, the **Completed** panel opens, and you are prompted to register this product on the Acresso Web site.

10. Proceed with one of the following:

    - Registering and Activating AdminStudio ZENworks Edition
    - Evaluating AdminStudio Enterprise Edition Client Tools

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Activating Your Product

AdminStudio product activation requires you to obtain a valid serial number for one of the Editions of AdminStudio, and, in some cases, to register that serial number on the Acresso Web site. This chapter includes the following topics to assist you with activating your product:

- About Activation
- Registering and Activating AdminStudio ZENworks Edition
- Activation Troubleshooting

Note • *You can also choose to evaluate the AdminStudio Enterprise Edition client tools for 21 days without obtaining a serial number. See Evaluating AdminStudio for more information.*

About Activation

AdminStudio product activation requires you to obtain a valid serial number for one of the Editions of AdminStudio, and, in some cases, to register that serial number on the Acresso Web site.

When you launch AdminStudio or one of its tools for the first time, a splash screen opens, informing you that you are in trial mode, and providing a link (**Own**) that you can click to enter a serial number.

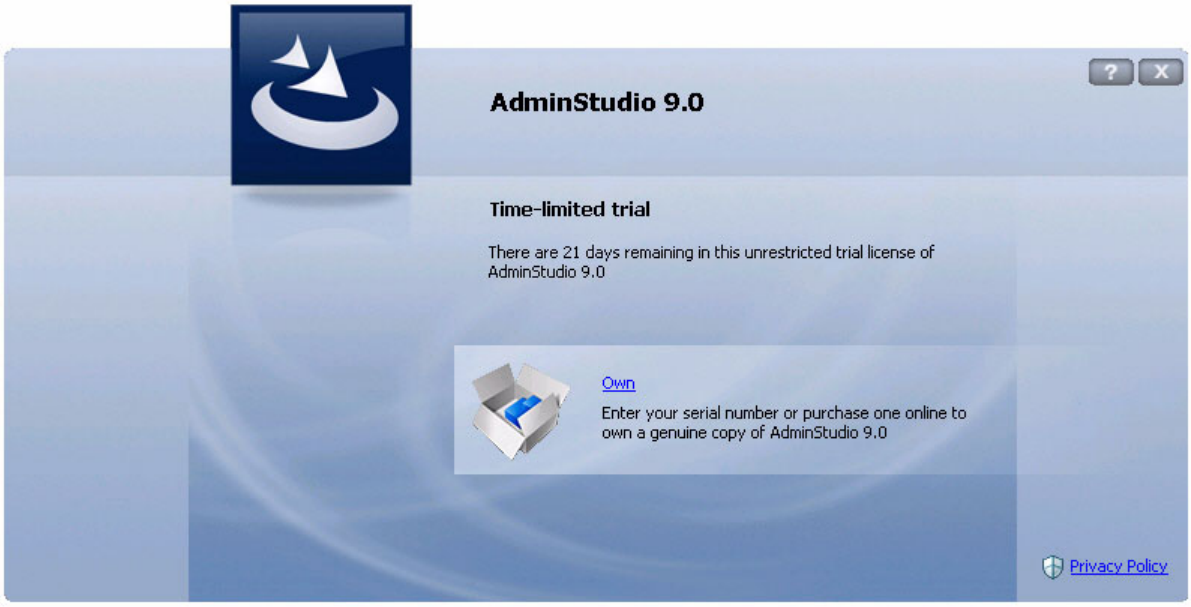


Figure 4-1: AdminStudio Initial Splash Screen

To start using AdminStudio, do one of the following:

- **You have purchased AdminStudio**—If you have purchased AdminStudio and have received a serial number (for the Standard, Professional, or Enterprise Edition), click **Own**. See Registering and Activating AdminStudio ZENworks Edition.
- **You want to evaluate AdminStudio**—If you have not yet purchased AdminStudio, but want to evaluate it for 21 days, you do not need to do anything. After a few seconds, the splash screen will close and you will be able to start using the tool you launched. See Evaluating AdminStudio for more information.

Note • *If you want to evaluate the AdminStudio Enterprise Server Web tools (Job Manager, Report Center, Security Console), you need to obtain an Enterprise Server serial number from a Acresso Sales Representative. See Evaluating the AdminStudio Enterprise Server Web Tools.*

Registering and Activating AdminStudio ZENworks Edition

If you want to register and activate AdminStudio ZENworks Edition, perform the following steps.

Task: ***To register and activate your installation of AdminStudio ZENworks Edition:***

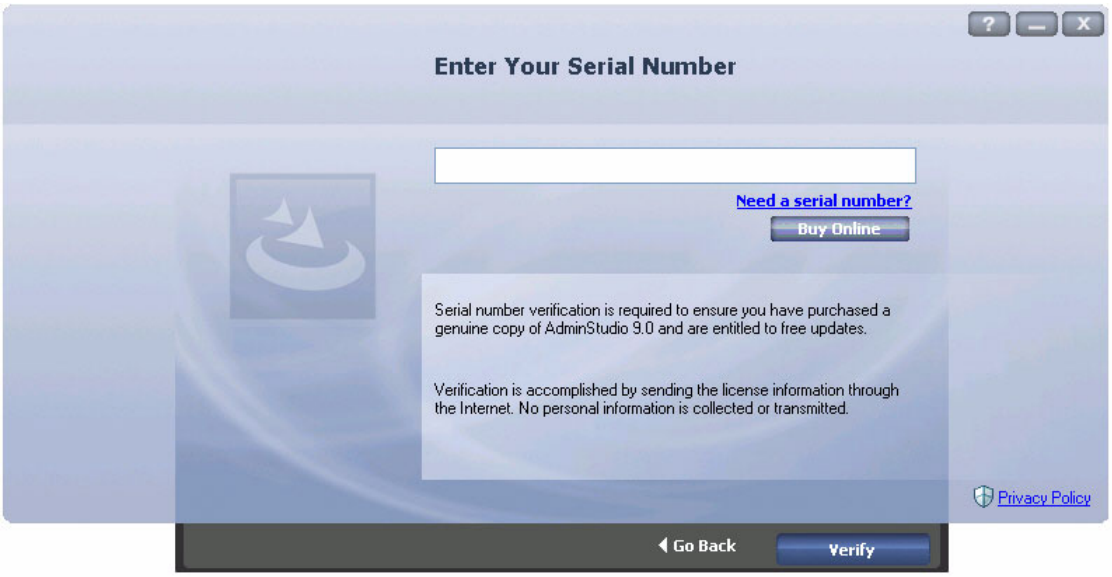
1. When you complete the ZENworks Edition installation, the **AdminStudio ZENworks Edition Serial Number Registration** page opens in a Web browser.

   Note • *To access this page, you can also go to the following location on the Acresso Web site:*

   http://www.acresso.com/browser/as_zen/serial_registration.htm

2. Follow the prompts to complete the registration. When you have completed the registration, your AdminStudio ZENworks Edition Serial Number will be displayed. You will use this serial number to activate your copy of AdminStudio ZENworks Edition.
3. Copy this serial number into the clipboard. You may also want to save a copy of it in a text file.
4. Launch AdminStudio 9.0 ZENworks Edition. The AdminStudio splash screen opens.

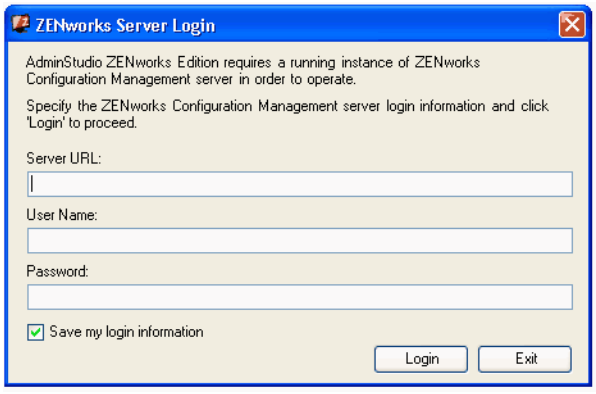
5. Click **Own**. You are prompted to **Enter Your Serial Number**.



6. Enter your serial number and click **Verify**. First, a message appears stating that the serial number is being verified, and then the message `Verification Complete` appears. Your product would then be fully activated and you would be able to use all of the tools that are included in the AdminStudio ZENworks Edition

Note • *If you do not have a online connection, you can activate your product via email. See Email Activation.*

7. Click **Launch Application** to open the tool and begin using it. The **ZENworks Server Login** dialog box opens, prompting you to log on to your ZENworks Configuration Management Server.



Note • *AdminStudio 9.0 ZENworks Edition is optimized to work with ZENworks Configuration Management Server. Therefore, whenever you launch an AdminStudio tool, you will be asked to authenticate against your ZENworks Configuration Management Server.*

Your organization should have previously installed the ZENworks Configuration Management Server and provided you with the appropriate login credentials for that server.

8. Enter the appropriate **Server URL**, **User Name**, and **Password** for your organization and click **Login**. AdminStudio 9.0 ZENworks Edition opens.

Activation Troubleshooting

AdminStudio is protected by Acresso's own licensing technology in order to ensure the acceptable use of our products on a single and unique machine.

In order to install the full version of AdminStudio, it must first be activated through communication with a Acresso-hosted activation server. While we have thoroughly tested our license protection, there are some circumstances that could prevent this activation from occurring. The troubleshooting steps in this section should resolve these circumstances.

- General Troubleshooting
- Offline Activation Via Email
- Activating Products Silently
- Reactivating AdminStudio on a Different Computer

General Troubleshooting

The following troubleshooting steps should resolve most activation issues:

- General Troubleshooting Steps
- Virtual Environments
- Authenticated Proxy Support for Activation

General Troubleshooting Steps

If you are having trouble activating your product, review the following troubleshooting steps:

- **Are you registered?** If you have purchased your software through a reseller, registration of your serial number is required before activation can take place.
- **Disable any firewalls or proxy settings.** Certain firewall and proxy configurations can prevent the Activation Service from communicating with Acresso's servers. We recommend temporarily disabling firewalls and proxies while installing and uninstalling in order to allow full communication with our servers. If you are unable to modify these services, then an email activation may be required. See Offline Activation Via Email
- **Check the serial number**. Confirm that the serial number you are entering is correct, and that it has been entered in the format XXXXXXX-XXX-XXXXXXXXXX (7-3-10).
- **Was your product previously activated on another machine?** If your product has been previously activated on another machine, you must first deactivate the license on that machine through a full uninstall before it can be activated on the new machine. Deactivation requires an internet connection to communicate with the server to properly free up a different machine for activation.

Note • *For more detailed information about deactivation, please see the following knowledge base article:*

Activation and Deactivation Information for InstallShield and AdminStudio

Virtual Environments

Some known issues with activation relate to virtual environments (VMWare, VirtualPC, etc.) and running system restore utilities. It is recommend that AdminStudio be installed on stable systems that are not run in virtual environments and that are not re-imaged frequently.

Authenticated Proxy Support for Activation

AdminStudio 7.5 or later supports authenticated proxies for activation.

Offline Activation Via Email

If you are unable to activate through the automatic online method (due to firewalls, anti-virus software, or any other reason), an email activation is required.

Task: ***To perform offline activation via email:***

1. If you are unable to activate through the automatic online method, the activation prompt displays an option to perform offline verification.
2. Click the **Proceed with offline verification** button. The **Offline Verification** dialog opens. The **Request text** box contains your request text. The request text starts with `<?xml version`, and it ends with `</Request>`.
3. Perform one of the following steps:
   - **To copy the request text to the clipboard**, click the **Copy** button. Note that all of the text in the **Request** text box must be selected when you do this. The verification wizard copies the request text to your clipboard, enabling you to paste it into another application, such as Notepad. Send the request text to the email address that is provided in the verification wizard.
   - **To save the request text to a text file that you can email from a different machine**, click the **Save** button. The wizard lets you save the text as a `.request` file. Send the `.request` file to the email address that is displayed in the verification wizard.
   - **To print the request text**, click the **Print** button. The wizard uses your machine's default text editor to print the request text to your machine's default printer. Send the request text to the email address that is provided in the verification wizard. Note that the `Print` does not work if your machine's default text editor is `Notepad2`.
   - **To email the request text to Acresso Support from the machine that is running the verification wizard**, click the **E-mail** button. The wizard opens a new email message in your default email client. The body of the message contains the request text that Acresso Support needs. The **To** field has the email address where you should send the message. Send the message.

When Acresso Support receives the email message from you, a representative will email to you a message with the response text. If you still have time left in your trial period, you can use AdminStudio while you wait for the message.

4. When you receive the email message from Acresso Support and you are ready to complete the verification process, launch AdminStudio to open the verification wizard.
5. Proceed to the **Offline Verification** dialog box, which has **Response** text box.
6. Copy the response text that is in the email message from Acresso Support to your clipboard. The response text starts with `<?xml version`, and it ends with `</Response>`. In the wizard, click the **Paste** button.

***Note** • As an alternative for step 6, you can copy the response text and paste it into a text file. Change the name of the text file to `License.response`. In the **Offline Verification** dialog box, click the **Load** button, and then select the `License.response` file.*

7. Click the **Verify** button.

   The verification wizard verifies your serial number.

Verification is a one-time process. Once you have completed verification, the verification wizard is no longer displayed when you launch AdminStudio.

InstallShield Requires a Separate Activation Response Code

In the case of offline activation, the response code generated to activate AdminStudio will not work for InstallShield (even though the AdminStudio serial number is used in both AdminStudio and InstallShield activation). For offline activation of InstallShield, a separate response code needs to be generated for the same serial number.

***Note** • For more information on activating by email, please see the following knowledge base article: Activation and Deactivation Information for InstallShield and AdminStudio.*

Activating Products Silently

AdminStudio 7.5 or later supports silent activation, enabling you to use public Windows Installer properties to enter the serial number automatically during installation.

To enable silent activation, you need to set the following public Windows Installer properties.

- **PRODUCTID property**—Set the `PRODUCTID` property to a valid AdminStudio serial number. Enter this number in the following 7-3-10 format, including dashes: `XXXXXXX-XXX-XXXXXXXXXX`.
- **ASACTSTATUS property**—Set the `ASACTSTATUS` property to `0` to allow the installer to show the status of the activation process as the product is activated, or set it to `1` to perform the activation without showing any status of the activation process.

Reactivating AdminStudio on a Different Computer

AdminStudio uses a security technology known as the Activation Service. With this licensing software, the user of the installed product is required to "activate" via communication with a Acresso-hosted server. This process enables the product to work on a single, unique computer at a time, while disallowing simultaneous installation on other unauthorized systems.

If, after installing AdminStudio on a computer, you get a new computer or reformat the hard drive on your existing computer and then reinstall AdminStudio on that new computer or reformatted hard drive, the serial number you initially entered will no longer activate AdminStudio. Because you have already used that serial number to activate an installation of AdminStudio, it is now deactivated.

To reactivate your serial number, you need to first deactivate the license on that machine through a full uninstall before it can be activated on the new machine. Deactivation requires an internet connection to communicate with the server to properly free up a different machine for activation.

***Note** • If you are unable to perform a full uninstall of AdminStudio (because, for example, you no longer have the computer you originally installed AdminStudio on), you need to contact Acresso Sales at (800) 809-5659 to have them authorize a new activation.*

5

Upgrading Your Product Edition

If you originally purchased AdminStudio Standard or Professional Edition, or if you are using a Limited Edition, and want to upgrade to a higher Edition, an upgrade feature has been built-in to AdminStudio that allows you to activate features in a higher Edition without re-installing the application.

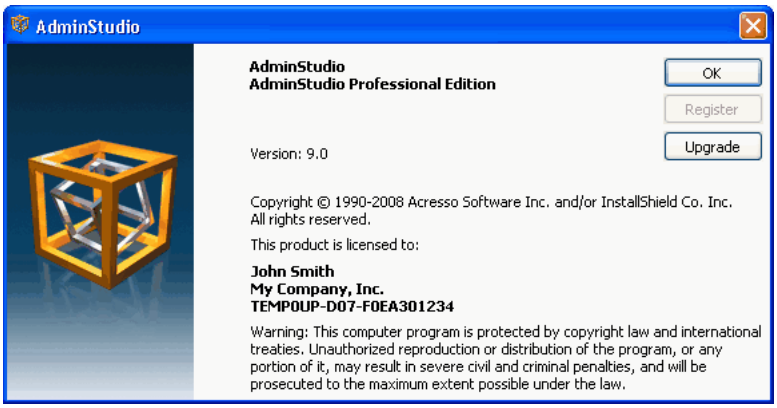
***Note** • You can also obtain an AdminStudio Enterprise Server Evaluation serial number from Acresso Sales which will allow you to try out the AdminStudio Enterprise Server Web tools before purchasing Enterprise Edition. See Evaluating the AdminStudio Enterprise Server Web Tools for more information.*

To upgrade your product edition, perform the following steps:

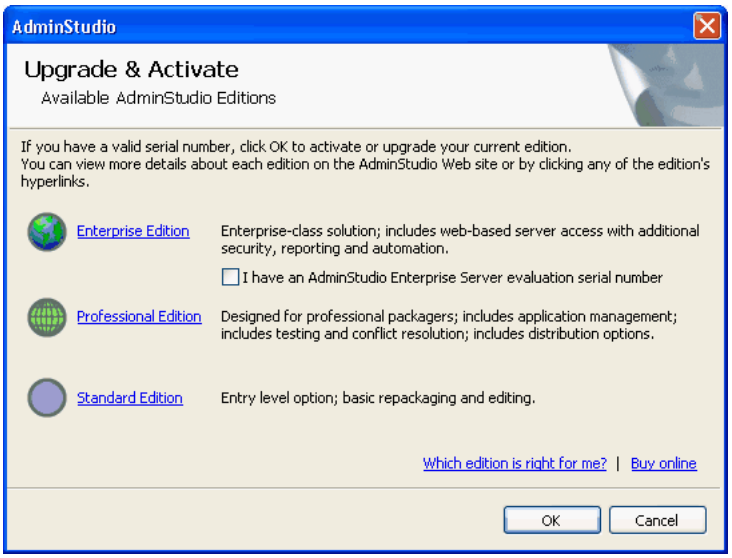
Task: ***To upgrade your AdminStudio Edition:***

1. Contact a Acresso Sales Representative and purchase a serial number for the Edition that you want to upgrade to.
2. Launch AdminStudio.

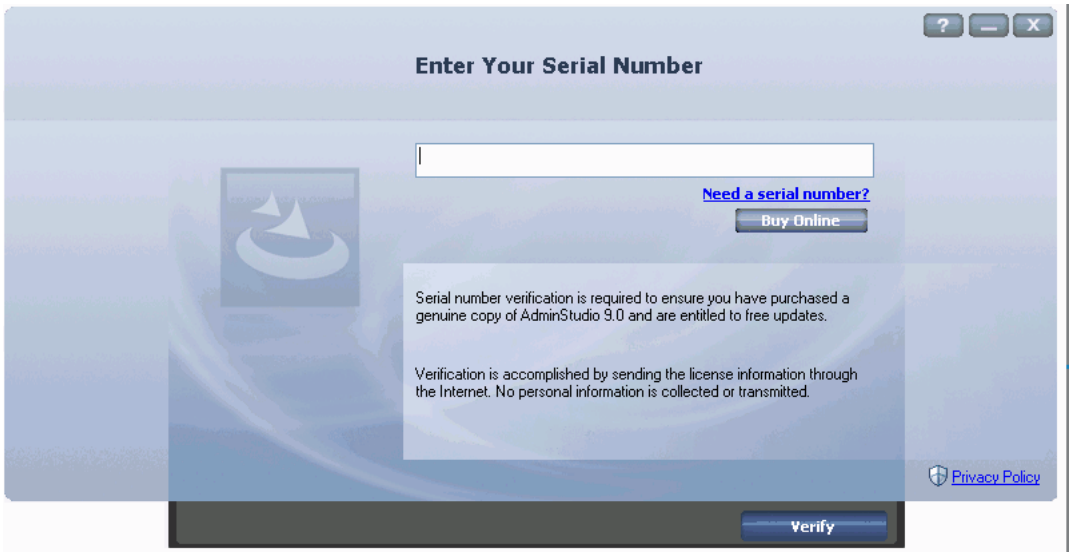
3. On the **Help** menu, click **About AdminStudio**. The **About AdminStudio** dialog box opens.



4. Click the **Upgrade** button. The **Upgrade & Activate** dialog box opens.



5. Click **OK**. The **Enter Your Serial Number** panel opens and prompts you to enter the serial number of the Edition that you purchased.



6. Enter the serial number of the Edition you purchased and click **Verify**. After a few seconds, you receive a message that activation is complete.
7. Click **Finish**. The functionality of the upgraded Edition is immediately available to you.

6

Evaluating AdminStudio

If you want to try out AdminStudio prior to making your purchasing decision, you can evaluate it for 21 days. In evaluation mode, you have the functionality of the AdminStudio Enterprise Edition client tools available to you. If you want to evaluate the AdminStudio Enterprise Server Web tools, you can contact Acresso Sales to obtain a special evaluation serial number.

- Evaluating AdminStudio Enterprise Edition Client Tools
- Evaluating the AdminStudio Enterprise Server Web Tools
- Activating AdminStudio After Evaluation Period

Evaluating AdminStudio Enterprise Edition Client Tools

If you have not purchased a license for AdminStudio, you can still install AdminStudio and use it for a limited number of days without performing serial number verification. When you run AdminStudio in this trial mode, all of its features are fully available. The splash screen that AdminStudio displays whenever you launch AdminStudio in trial mode shows you how many days are left in your trial period.

If you do not verify AdminStudio within the trial period, AdminStudio will stop working when the trial period has ended. You can perform serial number verification at any time before or after the trial period has ended.

To evaluate the Enterprise Edition client tools, perform the following steps.

Task: ***To evaluate the AdminStudio Enterprise Edition client tools:***

1. Run the AdminStudio installation.
2. Launch AdminStudio. When you launch AdminStudio or one of its tools for the first time, a splash screen opens, informing you that you are in trial mode, and providing a link (**Own**) that you can click to enter a serial number.

3. If you want to evaluate AdminStudio for 21 days, do the following
   - **If this is the first time you opened an AdminStudio tool or if you have more than 5 days left in your trial period**, the splash screen automatically disappears after a few seconds. You can then start using the tool you launched.
   - **If you have 5 or fewer days left in your trial period**, the splash screen remains, requiring you to click before you can proceed. If your trial period is not over, you can click the **Try** hyperlink on the splash screen to use AdminStudio without verifying it.

Note • *If you want to evaluate the AdminStudio Enterprise Server Web tools (Job Manager, Report Center, Security Console), you need to obtain an Enterprise Server serial number from a Acresso Sales Representative. See Evaluating the AdminStudio Enterprise Server Web Tools.*

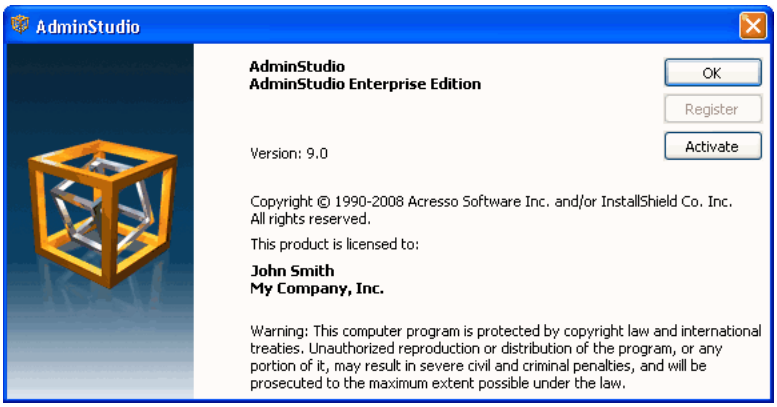
4. When the evaluation period expires, you could then activate AdminStudio by following the steps in Activating AdminStudio After Evaluation Period.

Evaluating the AdminStudio Enterprise Server Web Tools

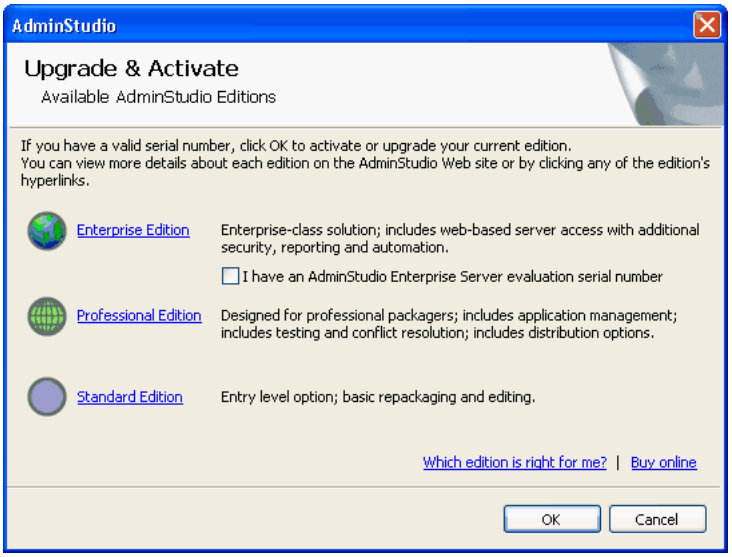
If you want to evaluate the AdminStudio Enterprise Server Web tools (Job Manager, Report Center, Security Console), you need to obtain an Enterprise Edition Serial Number from a Acresso Sales Representative.

Task: ***To evaluate the AdminStudio Enterprise Server Web tools:***

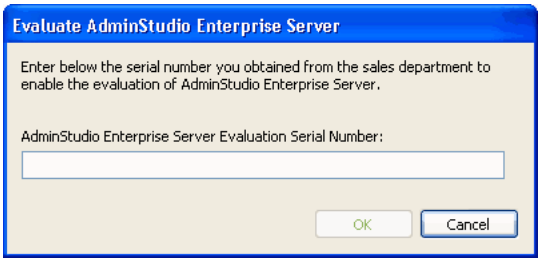
1. Follow the steps in Evaluating AdminStudio Enterprise Edition Client Tools.
2. Contact a Acresso Sales Representative and obtain an AdminStudio Enterprise Server Evaluation Serial Number.
3. Open the AdminStudio interface and select **About AdminStudio** from the **Help** menu.



4. Click **Activate**. The **Upgrade and Activate** dialog box opens.



5. Select the **I have an Adminstudio Enterprise Server evaluation serial number** option and click **OK**. The **Evaluate Enterprise Edition** dialog box opens.



6. Enter the serial number and click **OK**. You will be prompted to install the AdminStudio Enterprise Server on the current machine.

Caution • *AdminStudio Enterprise Server requires Windows 2003 Server or Windows 2000 Server or Advanced Server (with the latest Service Pack). You cannot install or evaluate AdminStudio Enterprise Server on a non-server machine.*

7. Click **Yes**. The AdminStudio Enterprise Server installation begins.

8. Install AdminStudio Enterprise Server, as described in the *AdminStudio Web Server Installation Guide*, which is available on the Acresso Downloads site.

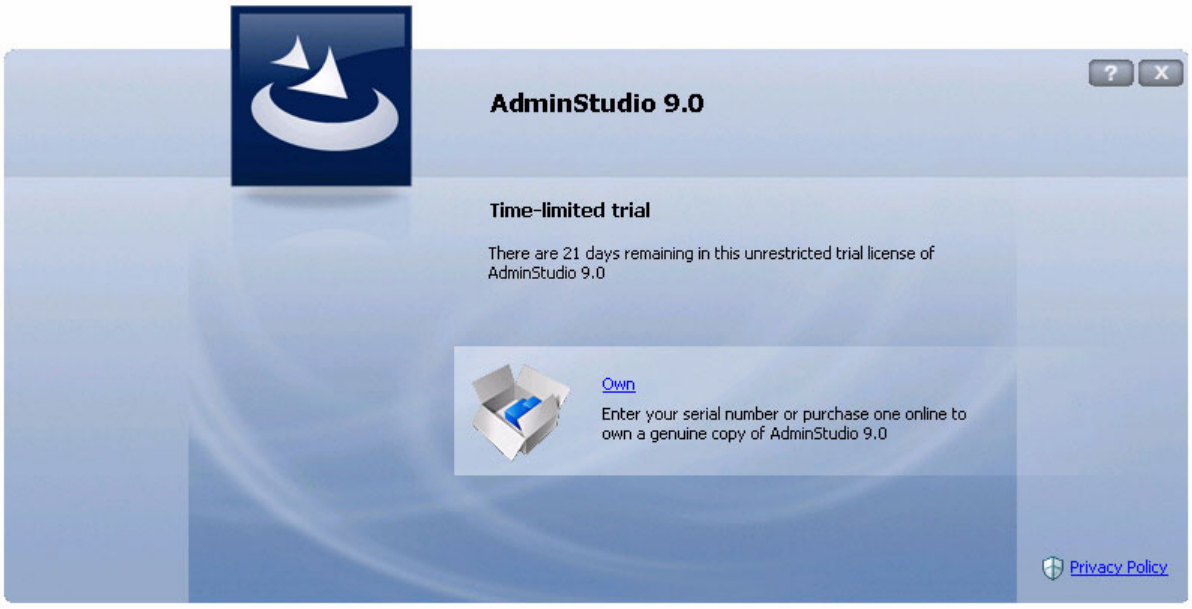
Activating AdminStudio After Evaluation Period

If you chose the evaluation option when you opened AdminStudio for the first time and now you want to purchase an AdminStudio Edition and activate it, perform the following steps.

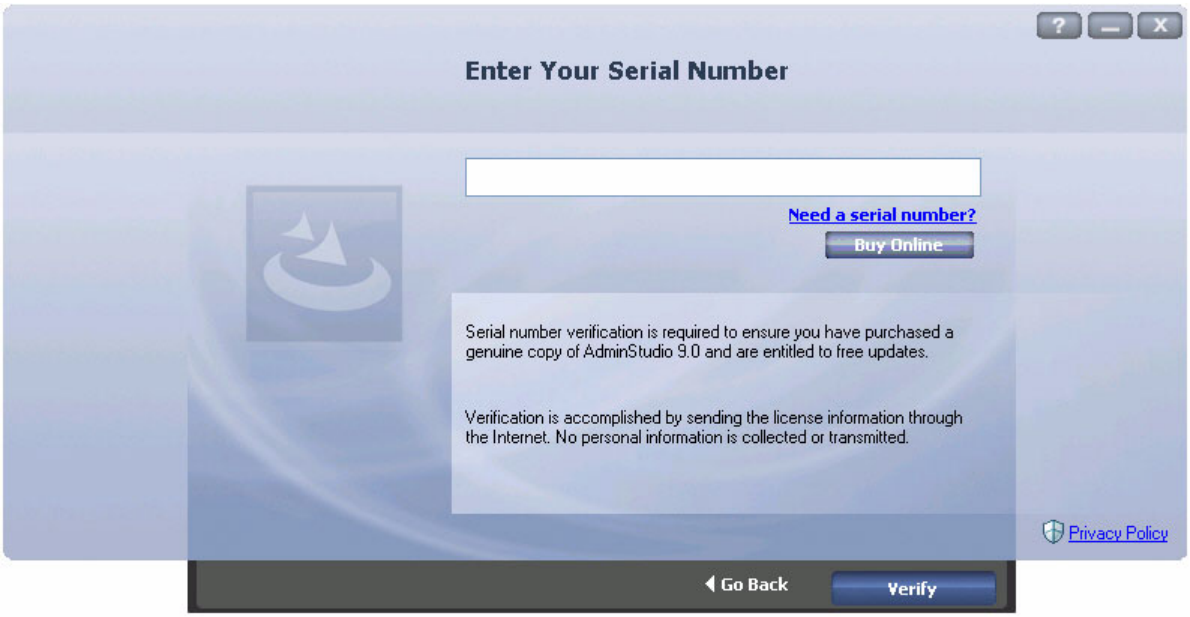
Task: ***Activating AdminStudio after using it in Evaluation mode:***

1. Do one of the following:
   - Locate the ZENworks Edition Serial Number you received when you registered on the Acresso Web site after you installed the product.
   - If you have not yet registered, you can register and obtain a ZENworks Edition serial number by going to the following site on the Acresso Web site:

     `http://www.acresso.com/browser/as_zen/serial_registration.htm`
   - Contact Acresso and purchase a Serial Number for the Standard, Professional, or Enterprise Edition of AdminStudio.
2. Launch AdminStudio. A splash screen opens, informing you that you are in trial mode and lists the number of days left in your trial period.



3. Click **Own**. You are prompted to **Enter Your Serial Number**.



4. Enter your serial number and click **Verify**. First, a message appears stating that the serial number is being verified, and then the message `Verification Complete` appears.

5. Click **Launch** to open the tool and begin using it.

   Your product would then be fully activated and you would be able to use all of the tools that are included in the Edition of AdminStudio that you purchased.

Note • *If you do not have a online connection, you can activate your product via email. See Offline Activation Via Email.*

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